

Text file contains unmapped code(s)

Overview of problem

The text file contains a number of MA codes that for one reason or another were never set up on Head Office's system

When the text file is produced within Motamacs the lines containing these codes are deleted unless there is a balance against them

Unfortunately when Kerridge was changed to iPower the new mapping file contained some of these codes so it is possible for a nominal code to be used and mapped to one of these unused codes – as these would not be accepted once the file reaches Head Office Motamacs produces an error message

Solution:

You must first identify the MA codes that are being incorrectly used – go into Windows Explorer or My Computer and find the c:\motamacs rev3 folder – in here you will find a file called textexporterror.xls

Open the file and scroll down column L – any lines that have 'DELETE' in this column need to be addressed – column G will show you which MA code is being used

In Motamacs – view the accounts and use the drill-down to identify the nominal code being mapped to the relevant MA code – you will then need to journal the balance to a different nominal account that will be accepted